

I spent more or less every working second of my day affixed to JIRA in one way or another. Whether reporting to product owners, clients, executives or even fellow engineers one way or another a question asked is answered with a JIRA query.

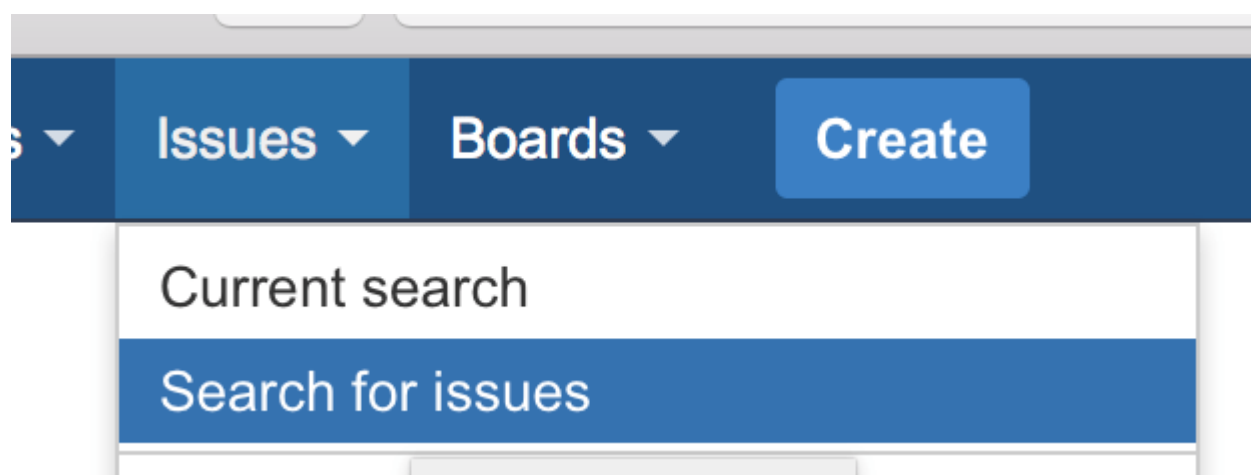
A great many of these questions are asked repeatedly; perhaps multiple times each day.

For these questions, there are *subscriptions*. A wonderful feature in JIRA that is shockingly under utilized by my peers and colleagues.

I present to you, the simple 6 step process that will surely free up some of your precious time (and patience).

## Step One

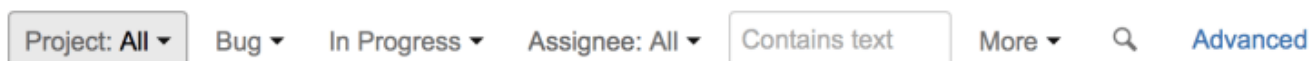
“Search” for issues, and identify the *query* you are attempting to run. Typically I’m asked “how many bugs are being worked on right now?” at least once per day. A simple query that can be easily addressed with a custom search.



## Step Two

Here you simply select the filter options you care about; doesn't get much more straight

forward.



### Step Three

Optionally, you may want to customize this beyond the simple point and click solution built in with JIRA.

For example, you may want to find all **bugs** being worked on right now by everyone but yourself. In that case you'd click **Advanced** and alter your query to this:


```
issuetype = Bug AND status = 'In Progress' AND assignee NOT IN(jake.litwicki)
```

### Step Four

When you've got the data you want, I'd recommend saving this filter via *Save as* so you can access this again on demand with your Quick Filters on the left menu. (It will appear here after saving).

# Search

Save as

 issuetype = Bug AND status = "In Progress"

Step Five

Separately, you'll click *Details* which will give you the option to the *New subscription* option, which is where the money is made

re as

Details ★



Owned by [Jake Litwicki](#)

### Permissions

This filter is only visible to you.

[Edit permissions](#)

### Subscriptions

This filter has no subscriptions.

[New subscription](#)

## Step Six

Finally, you customize the subscription here as desired. You can be as granular as you'd like, going to far as to customize identically to a crontab entry. Or a simple "email me once every day at 5PM" for the simple queries your colleagues ask you every day.

In either case, if you haven't already discovered this option, you're welcome!

## Filter Subscription

Recipients

Schedule  Daily  
 Days per Week  
 Days per Month  
 Advanced

Interval  at

The current server time is 24/Apr/17 2:45 PM - Pacific Standard Time

Email this filter, even if there are no issues found

[Cancel](#)

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